



B.Sc. (Hons) Physiotherapy

We are delighted to advise you that you have been selected to move forward to the next stage of the application process – this involves attending an applicant event. All applicant events are being held online between December and April.

Interview Guidance

Interviews will take place via video call on Microsoft Teams. The day before your interview you will receive an email with a calendar invitation for a Microsoft Teams meeting.

The applicant event will last approximately two hours. You will be asked to produce an up to date form of identification. You will also be asked to complete and sign an applicant interview checklist, which outlines some of the conditions of being a student on the course and includes a declaration of any criminal convictions or cautions.

You will have three short formal interviews, each for 7 minutes, a 20-minute written exercise, and a short multi-choice test related to becoming a physiotherapist.

A short talk/introduction to the course from a member of the course team will be available. You will also have the opportunity to speak to current physiotherapy students. There is an optional, anonymised feedback survey at the end of the event.

Additional Information

If you have a disability, please contact us at least a week in advance, if you require adjustments for the interview (PhysioAdmissions@uclan.ac.uk) or you would benefit from an additional information interview to discuss the support you will need on the course.

Guidelines for online interviews

Before the applicant event:

- Please ensure you have downloaded a working, basic version of the *Microsoft Teams* App onto your device (<https://www.microsoft.com/en-gb/microsoft-365/microsoft-teams>). This should be free to download.
- The interview process will require a that you have created a *Microsoft* profile and have tested your device for suitability using the *Microsoft Team* programme.
- It may be helpful to familiarise yourself with *Microsoft Teams* <https://www.microsoft.com/en-us/videoplayer/embed/RWegWC?pid=ocpVideo0-innerdiv-oneplayer&postJsllMsg=true&maskLevel=20&market=en-us>
- Make sure your software is updated to the latest version, restart your computer to check.
- Check your equipment to ensure all is working and to avoid a last-minute stressful set-up. The strength of your internet connection has a big impact on the quality of your call.



- Practise your set-up with a friend well in advance. This will help you feel more comfortable with the system, and you can check your pace and volume of speech.

On the day:

- You will need access to a full keyboard, microphone and web camera device.
- Presentation is vital. Your username, profile and status should be appropriate. Take a professional picture to go with your profile.
- Dress smartly this will create the right impression and you will feel confident.
- Watch your body language – do not show impatience or fidget.
- Work on your rapport, eye contact, look at the camera rather than the screen.
- Check the lighting is in front of you. Strong light behind you, like a big window, can give you a dark silhouette and make your face difficult to see.
- Position your camera so your head and shoulders are on screen, use books to position your laptop camera roughly to eye level.
- Dim the glare from your screen to avoid a bluish glow on your face.
- Ensure that you are in a room that is appropriate for the interview where you will not be disturbed by others.
- Your interview area must have a clear, tidy background.
- No other individuals should be present during the interview unless they are there for IT support reasons.
- You may be asked to produce ID at the start of the interview to confirm your identity.
- You may be asked to confirm that you are alone at the start of the interview and to conduct a camera sweep of the room.
- You may be asked by the interviewers if you are content for them to record the interview which may be used by interviewers to help with their recall.
- You must not record your interview unless agreed in advance.
- Have a pen and paper on which you may be asked to work through problems – holding the paper up to the web camera so that the interviewers can see your answers.
- You should have access to a telephone that does not require you to enter another room, in case problems develop with the use of video conferencing software.
- Before moving to a phone-only interview the interviewers may wish to try using phone for transmission of sound and video conferencing for images, or to use video conferencing for voice only. It is particularly helpful if the back-up telephone can be used in speaker mode.
- The University will call the number so that you do not have to cover the cost of the call.
- You should ensure that you are available for a while after the scheduled interview time just in case the interview overruns.
- If there is a delay, ensure the other person has finished speaking.
- At the end, make sure you have closed the call before going on to anything else.

Every effort has been made to test and operate the technology successfully, but it is possible that problems may develop. If you become concerned that difficulties are impacting on your ability to



concentrate or answer questions, please make the interviewers aware of this so that they may consider how best to proceed.

We wish you the best of luck in your interview!